Feature Plans

Basic Telephony	Standard	Enterprise	Ultimate
Call Routing	●	●	●
Call Forwarding	●	●	●
Call Parking / Pickup	●	●	●
Call Transfer (Attended/Blind)	●	●	●
Call Waiting	●	●	●
Call Flip/Switch	●	●	●
Call Recording[1]	●	●	●
Ring Group	●	●	●
Paging & Intercom	●	●	●
Caller ID	●	●	●
Dial by Name	●	●	●
Speed Dial	●	●	●
AutoCLIP	●	●	●
CID/DID-based Call Routing	●	●	●
Direct Inward/Outward Dialing	●	●	●
DNIS	●	●	●
DND (Do Not Disturb)	●	●	●
Custom Prompts	●	●	●
Distinctive Ringtone	●	●	●
Music on Hold	●	●	●
MOH Playlist & Streaming	●	●	●
CDR & Basic Call Reports	●	●	●
Business			
Call Operator Panel	●	●	●
Desk Phone Control (CTI)	●	●	●
Function Keys	●	●	●
Feature Code	●	●	●
BLF Support	●	●	●
Busy Camp-on	●	●	●
Business Hours & Holidays	●	●	●
Boss-Secretary	●	●	●
Hot Desking	●	●	●
Emergency Calling	●	●	●
LDAP Server	●	●	●
TAPI Driver	●	●	●
Call Accounting		●	●

Unified Communications	Standard	Enterprise	Ultimate
Linkus UC Clients	●	●	●
- Web Client	●	●	●
- Mobile: iOS & Android	●	●	●
- Desktop: Windows & MacOS	●	●	●
- Google Chrome Extension	●	●	●
Presence & Custom Messages	●	●	●
Team Chat & File Sharing	●	●	●
Audio Conferencing	●	●	●
T.38 Fax	●	●	●
Fax to Email	●	●	●
Voicemail	●	●	●
Voicemail to Email	●	●	●
Voicemail Transcription[2]	●	●	●
Group Voicemail	●	●	●
Personal & Company Contacts	●	●	●
Call Pop-up URL	●	●	●
Voicemail Announcement		●	●
Phonebooks		●	●
Video Calls & Conferencing			●
Door Phone Video Preview			●
Integration			
Open APIs[3]	●	●	●
CRM & Helpdesk Integration Zoho CRM, Salesforce, HubSpot, Bitrix 24, Odoo, Zoho Desk, Zendesk		●	●
Messaging Channel SMS, WhatsApp, Facebook		●	●
Microsoft 365 Integration Teams, Outlook, Azure AD (Entra ID)		●	●
File Remote Archiving[4] Google Storage, Amazon S3, FTP, SFTP		●	●
Database Contacts Sync Microsoft SQL		●	●
Active Directory Integration			●
Linkus SDKs			●
Hotel PMS Integration[5]	Optional	Optional	Optional

Advanced Business	Standard	Enterprise	Ultimate
Remote Access Service (FQDN)[6]	●	●	●
Remote SIP Service (WebRTC Trunk & Effortless Offsite SIP)[7]		●	●

Call Center			
IVR	●	●	●
Call Queue	●	●	●
Listen/Whisper/Barge Monitoring	●	●	●
Prority Queue & Acceleration	●	●	●
Queue Announcement	●	●	●
Queue Call Logs	●	●	●
Missed Call Disposition	●	●	●
Queue Callback		●	●
Skill-based Routing		●	●
Queue Panel		●	●
Wallboard		●	●
SLA Monitoring & Alerts		●	●
Post Call Survey		●	●
Call Center Reports		●	●
CRM & Helpdesk Integration		●	●

Live Chat & Messaging			
Live Chat (Chat & Call)		●	●
WhatsApp Integration		●	●
Facebook Integration		●	●
SMS & MMS Integration		●	●
Central Inbox & Message Queue		●	●
External Call Logs		●	●

Administration	Standard	Enterprise	Ultimate
Web Admin Portal	●	●	●
Real-time Dashboard	●	●	●
Extension Group & Organization	●	●	●
User Role & Permission	●	●	●
IP Phone Auto Provisioning	●	●	●
Headset Integration	●	●	●
SIP Forking	●	●	●
PIN List	●	●	●
Event Logs & Notficatoins	●	●	●
Troubleshooting	●	●	●
Backup and Restore	●	●	●
Built-in SMTP Server	●	●	●
AMI (Asterisk Manager Interface)	●	●	●
Network Drive	●	●	●
SNMP Support	●	●	●
Hot Standby [8]	Optional	Optional	Optional
Disaster Recovery [9]			Optional

Security			
SRTP & TLS Call Encryption	●	●	●
Auto & Static Defense	●	●	●
Global Anti-hacking IP Blocklist	●	●	●
Allowed Country IP's & Codes	●	●	●
Call Allow/Block List	●	●	●
Outbound Call Frequency Restriction	●	●	●
Password Policy Enforcement	●	●	●
Two-factor Authentication (2FA)	●	●	●

Plan and Deployment Mode

	Standard Plan	Enterprise Plan	Ultimate Plan
Deployment Mode	Appliance	Appliance, Software, Cloud	Appliance, Software, Cloud

Note: The P-Series Appliance comes pre-installed with all features in Standard Plan except for the Team Chat and the Remote Access Service feature. The Standard Plan is only available for P-Series Appliance Edition.

1 **Call Recording** is free on Appliance and Software Edition. The Cloud Edition includes 500 free recording minutes per PBX instance and more can be purchased additionally if needed.

2 **Voicemail Transcription:** Requires integration with Google Cloud Speech-to-Text Service.

3 **API:** Not support by P520.

4 **File Remote Archiving:** Requires Ultimate Plan for Cloud Edition; Requires Enterprise Plan for Appliance and Software Edition.

5 **Hotel PMS Integration:** Only supported by Appliance Edition (Except P520) and Software Edition.

6 **Remote SIP/Access Service:** The Cloud Edition is inherently accessible from anywhere and doesn't need the feature.

7 **Remote SIP Service:** Eliminates the need for port forwarding to register remote SIP endpoints (phones, branch office PBXs, VoIP gateways) to the PBX.

8 **Hot Standby:** Only supported by the Appliance and Software Edition. Requires an additional PBX redundancy server to function.

9 **Disaster Recovery:** Only supported by the Software Edition. Requires an additional PBX redundancy server to function.